

24/7 [®]

SECURITY SERVICES

Personal • Integrated • Effective





24/7 Security Services provides integrated security solutions by combining manpower with the latest security technology. Guarding, Armed Reaction and Technology are strategically deployed to ensure the safety of our clients and the communities we serve.

OUR STORY

Established in 2004, 24/7 Security Services provides integrated security solutions by combining manpower with the latest security technology. Owner managed and driven, the company was born out of a need for a security services provider that understands South Africa's unique security landscape and needs. Guarding, Armed Reaction and Technology form our core offerings. The state-of-the-art 24/7 Command Centre applies intelligence, technology, information gathering, statistics and backend systems to ensure a premium service to clients.

24/7 Security Services has an extensive footprint and employs over 3 500 staff members, with a seasoned management team and in-depth experience across security disciplines.

Learnership and staff development programs provide on-the-job training, and a progressive Employment Equity policy ensures that employees are promoted from within the company. To give back to local communities, 24/7 Security Services runs a number of CSI initiatives. It continuously invests in green initiatives to reduce its carbon footprint.

DIRECTORS



David De Lima
Managing Director



Maria Viljoen-Manana
Human Resources
Director



Gina De Coster
Financial Director



Antoinette Morris
Non-executive
Director



Briss Mathabathe
Non-executive
Director



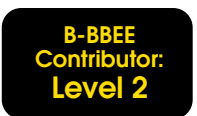
24/7 Security Services is ISO 9001:2015 certified

Meeting the requirements for a quality management system where the organisation ongoingly provides a consistent product that meets customer and applicable statutory and regulatory requirements.



Whistle Blowers

24/7 Security Services subscribes to and supports a zero-tolerance approach to crime. A toll-free Whistle Blowing hot-line is hosted by Whistle Blowers (Pty) Ltd. They are an independent and respected member of the Ethics Institute of South Africa.



B-BBEE Contributor: Level 2

24/7 Security Services has been independently assessed by mPowerRatings (Pty) Ltd, a SANAS-accredited BEE Verification Agency.



Security Association of South Africa

24/7 Security Services is a Gold Class Member of the Security Association of South Africa. As a Gold Member, the company has proven compliance with the organisational requirements - all of which have been independently verified.



Medical and Trauma Response

24/7 Security Services partners with Netcare 911 Emergency Medical Response. 24/7 Security Services partners with Traumatology Services International (TSI) for effective, efficient, and professional trauma recovery care for the victims of crime, and traumatised staff.



Firefighting and Rescue Services

24/7 Security Services partners with Fire Operations (Pty) Ltd to provide clients with access to first responder firefighting and rescue services.

SERVICES



*Armed
Reaction*



Guarding



*Speciality
Services*



Technology



ARMED REACTION

24/7 Security Services has an extensive fleet of reaction vehicles covering the residential and commercial areas we serve. In addition to alarm monitoring, we specialise in dedicated area initiatives and public space protection.

All reaction vehicles are equipped with state-of-the-art technology and PTT radios, as well as satellite tracking and onboard CCTV cameras that monitor internal and external activities.

Our armed reaction officers undergo stringent tactical training. All officers are equipped with bulletproof vests, handcuffs, torches and 9 mm side arms.

Special Operations Teams (SOT)

The 24/7 Security Services Special Operations Teams are made up of Tactical Intervention Teams and K9 Units. These highly trained teams support the Armed Reaction and Guarding divisions, and they play a key role in our public space crime-fighting strategy.



Special Operations

- Armed Escorts
- Business Lockups
- Shows of Force
- VIP Protection

K9 Unit

The 24/7 Security Services K9 Unit forms part of our Special Operations Teams and provides back-up to our Guarding and Armed Response divisions.

Our dogs are highly trained and can assist with apprehending criminals in a controlled and professional manner. Detection dogs have an incredible sense of hearing and a powerful sense of smell – this enables them to detect disturbances from a long distance, and well before any person or high-tech alarm system.

K9 Unit Services:

- Narcotics detection at schools and commercial properties
- Tracking and tracing of suspects
- Crowd control
- Night patrols
- Perimeter patrols
- Public space policing
- Back-up for Armed Reaction Operations





GUARDING

24/7 Security Services is well-versed in supplying physical guarding services, that incorporate both armed and unarmed security officers, for the commercial, residential, retail and educational sectors. Expertly trained security personnel are deployed to several blue-chip clients.

Minimum Grade C security officers are posted, unless otherwise requested. All staff are thoroughly vetted, and criminal clearance checks are carried out prior to deployment.

Regular service evaluations are conducted to ensure high service delivery.

All sites are backed up by Armed Reaction, technology and emergency response services.

Specialist Estate Security Division

24/7 Security Services is a market leader in residential estate security and has established a dedicated Estate Division. The objective of this division, led by a team of specialists in their field, is to provide tailor-made and pro-active security solutions with a host of security initiatives designed specifically for estates.

Security officers are specially selected and trained for security estates. 24/7 Security officers undergo stringent vetting criteria and proven aptitude assessments for our estate clients.

The dedicated management and supervisory team focus on residential estate security. Site-specific training and induction for all security officers are facilitated by a dedicated team of instructors.



24/7 Security provides specialist estate security services to more than 150 estates and complexes in Gauteng.



24/7 Security provides specialist school security to more than 50 schools and campuses in Gauteng.

Specialist Schools and Campus Security Division

24/7 Security Services, as a market leader in school and campus security, has a dedicated Schools Division. The objective of this division is to provide tailor-made security solutions with a host of pro-active safety and security initiatives for schools and campuses.

Security officers are specially trained in school and campus security, which is established through developing site-specific Security Operating Procedures (SOP) with our clients. Security officers and management have all undergone stringent vetting criteria and proven aptitude assessments for these environments.

The dedicated management and supervisory team focus on school and campus security. Site-specific training and induction for all security officers are facilitated by a dedicated team of instructors.

Special Event Guarding

The 24/7 Security Services Special Events Division specialises in the deployment and operational planning of events ranging from large sporting events and concerts, to ad hoc functions.

All special events staff are pre-screened and carefully selected based on the event requirements. Mobile Control Centres with state-of-the-art surveillance equipment can be deployed.

Casual and Ad Hoc Guarding

24/7 Security Services provides quality casual and ad hoc guarding services for short and long terms postings.

- Venue Protection Officers
- Close Protection Officers (CPOs)
 - » Our CPOs are highly trained specialists who excel in the personal protection of company executives, dignitaries, celebrities, or private persons.
 - » Secure Drive chauffeur-driven service





SPECIALITY SERVICES

Technical Services

24/7 Security Services provides a full range of technical installations and services.

Installations are customised for each site's unique requirements, and we offer a 24-hour back-up service with our maintenance contracts. All our technicians are Bylaw 25 compliant.

Risk Assessments

24/7 Security Services provides on-site risk assessments. A trained assessor will visit your premises and evaluate your current security and risk factors.

Close Protection

24/7 Security Services Close Protection Officers (CPOs) are highly trained specialists who specialise in the personal protection of company executives, dignitaries, celebrities or private persons requiring special protection for themselves and their family.

Online Intelligence

24/7 Security Services provides online intelligence through Trackforce. Trackforce is a comprehensive geographic information system that visibly depicts the status of urban infrastructure services. It enables the collection of statistical information used to plot trends and graphs. It is an essential tool needed to guide the budgeting and allocation of City and Private sector resources.

Proactive Initiatives

24/7 Security Services is involved in various proactive initiatives. Our Operational Teams provide support to our clients and communities we serve.

Initiatives include:

- Dedicated suburb closures and patrols
- Public space monitoring
- Urban monitoring software
- Foot patrollers
- Domestic workers forums
- Crime intelligence
- Pro-active vehicle patrols
- Liaising with SAPS in Joint Operations
- Labour unrest
- Disaster management



STATUTORY COMPLIANCES

TYPE OF DOCUMENT	CERTIFYING BODY	REG/CERT NUMBER
Company Registration Number	CIPC	2004/004622/07
Econorisk Liability Insurers	SHA Specialist Underwriters	08/2018/13777
VAT Registration Number	SARS	4510212477
PAYE Registration Number	SARS	7640751477
SDL Registration Number	SARS	L640751477
UIF Registration Number	SARS	U640751477
RSA Compensation For Compensation for Occupational Injuries and Diseases Act 130 of 1993 (As amended)	Department of Labour Republic of South Africa	990000223399
Private Security Industry Regulatory Authority	PSIRA	1142851
Private Security Sector Provident Fund	PSSPF	J1698027CA136R68N52ET
South African Intruder Detection Services	SAIDSA	Authorised for Alarm Installations, CCTV Installations, Alarm Monitoring, CCTV Monitoring and Armed Reaction
Netcare 911 Emergency Medical Response	Not Applicable	Corporate Member
Gaming Licence	North West Gaming Board	SUIT/01/697
Gaming Licence	Gauteng Gaming Board	COS-107
Accredited Assessor with SASSETA for Use of Firearms Unit Standards	SASSETA AND SAPS	17212
Broad Based Black Economic Empowerment (BBBEE) Certificate	MpowerRatings Level 2 Contributor	DDL007400/08/2021
Radio frequencies	ICASA	512-628-7
Repeater system	ICASA	512-124-0
Alarm frequencies	ICASA	512-502-6
Base Station	ICASA	539-863-1
National Key Point	SAPS	11/1/3
Security Association of South Africa	SASA	MEMBER NUMBER: 999176
DQS ISO 9001:2015	IQNET and DQS GmbH	DE-496886 QM-15
General, Domestic and Professional Employers Association	GDPEO	LR2/6/311



TECHNOLOGY



24/7 ePOD

The 24/7 ePOD is an Emergency Personal Ops Device – an affordable tailor-made panic system that provides you access to help when you need it most.



24/7 App

The 24/7 Security Mobile App includes a PANIC BUTTON on your phone.



24/7 Smart Surveillance

Through advanced AI technology, 24/7 Smart Surveillance provides off-site CCTV monitoring specifically engineered for the remote protection of premises and assets.



24/7 Primed

24/7 Primed is a state-of-the-art visual alarm verification system that surpasses all other readily available systems in its category.



Thermal Screening

24/7 Security Services provides customised thermal screening solutions for the retail, commercial and education sectors.



AccessTrack

AccessTrack Integri-Register is an easy-to-use and cost-effective hand-held license scanning solution that collects visitor information.



COMMAND CENTRE

The 24/7 Security Services Command Centre, with its specialist operators, is the heart of our company. State-of-the-art technology is utilised to provide advanced security solutions and support the various divisions of the company.

To ensure business continuity, we have a second Command Centre in Pretoria, as well as an emergency off-site solution.

24/7 [®] COMMAND CENTRE





TRAINING CENTRE

The 24/7 Security Services Training Academy is SASSETA Accredited and managed by fully accredited instructors who train and certify new security guards. A structured continuous learning programme is in place for existing guarding compliment.

Training offered includes:

- Induction training
- SASSETA accredited skills
- Specialised crime prevention programmes (Retail, Commercial, Industrial, Residential)
- Computer literacy
- CCTV operator skills courses
- Specialised armed reaction and tactical unit training
- Customised, short skills training courses
- Softline skills (customer interaction)
- COVID-19 safety awareness

We follow a strict protocol of promoting our staff within the company. All existing staff may apply to be upgraded and follow the training procedures at our Academy to apply for a promotion or a change in their position.

Firearm Training

24/7 Security Services is fully compliant in terms of the Firearms Control Act 60 of 2000.

Learnership Program

At 24/7 Security Services, we pride ourselves in the fact that we create a culture of learning within our organisation. Year on year, we aid the community by enrolling young adults into our learnership program to equip and empower them. The learners attend Qualification 58577 General Security Practices NQF 03 for twelve months. During the twelve months, learners are exposed to both theoretical and practical facets of the qualification.



COVID-19

24/7 Security Services is committed to providing a safe workplace for all employees and contractors. The health and well-being of our clients and employees is a priority.

We have established a COVID-19 Task Team. The team monitors clinical information as it becomes available and implements the best possible procedures at our offices and sites.

24/7 Security has compiled and distributed an SOP in which we detail information on the coronavirus and the actions that our management and staff are taking to minimise the potential for contracting and spreading this virus.

Our primary focus in mitigating the risks associated with contracting and spreading the virus is aimed at ensuring compliance with stringent hygiene management by all our staff. The following have been put in place:

- Awareness campaigns including posters, stickers etc. to support and encourage hygiene management
- WhatsApp and SMS campaigns to raise awareness and share pertinent information
- On-site hygiene training

Our objective is to ensure all staff who have direct contact with clients, visitors and other service providers have access to facilities at which they can wash their hands regularly. Where this is not possible, we provide hand sanitisers.





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