

24/7 [®]

SECURITY SERVICES

Personal • Integrated • Effective





24/7 Security Services provides integrated security solutions by combining manpower with the latest security technology. Guarding, Armed Reaction and Technology are strategically deployed to ensure the safety of our clients and the communities we serve.

OUR STORY

Established in 2004, 24/7 Security Services provides integrated security solutions by combining manpower with the latest security technology. Owner managed and driven, the company was born out of a need for a security services provider that understands South Africa's unique security landscape. Guarding, Armed Reaction and Technology form our core offerings. The state-of-the-art 24/7 Command Centre applies intelligence, technology, information gathering, statistics and backend systems to ensure a premium service to clients.

24/7 Security Services has an extensive footprint and employs over 3 500 staff members, with a seasoned management team and in-depth experience across security disciplines.

Learnership and staff development programs provide on-the-job training, and a progressive Employment Equity policy ensures that employees are promoted from within the company. To give back to local communities, 24/7 Security Services runs a number of CSI initiatives. It continuously invests in green initiatives to reduce its carbon footprint.



DIRECTORS



David De Lima
Managing Director



Maria Viljoen-Manana
Human Resources Director



Gina De Coster
Financial Director



Rina van der Merwe
Technical Director



Antoinette Morris
Non-executive Director



Briss Mathabathe
Non-executive Director



Certificate Number : 24550
ISO 9001:2015

24/7 Security Services is ISO 9001:2015 certified

Meeting the requirements for a quality management system where the organisation ongoingly provides a consistent product that meets customer and applicable statutory and regulatory requirements.



Whistle Blowers

24/7 Security Services subscribes to and supports a zero-tolerance approach to crime. A toll-free Whistle Blowing hot-line is hosted by Whistle Blowers (Pty) Ltd. They are an independent and respected member of the Ethics Institute of South Africa.



B-BBEE Contributor: Level 1

24/7 Security Services has been independently assessed by mPowerRatings (Pty) Ltd, a SANAS-accredited BEE Verification Agency.



Security Association of South Africa

24/7 Security Services is a Gold Class Member of the Security Association of South Africa. As a Gold Member, the company has proven compliance with the organisational requirements - all of which have been independently verified.



Medical and Trauma Response

24/7 Security Services partners with Netcare 911 Emergency Medical Response.



Firefighting and Rescue Services

24/7 Security Services partners with Fire Operations (Pty) Ltd to provide clients with access to first responder firefighting and rescue services.

FULL-SPECTRUM SECURITY

24/7 Security Services is a leading provider of professional security solutions to the **private** and **commercial** sectors. Our customer-centric approach ensures we create a positive experience for our clients by maximising services and product offerings, and building strong relationships.



SERVICES



*Armed
Reaction*



Guarding



*Speciality
Services*



*Off-site
Monitoring*



Technology



ARMED REACTION

24/7 Security Services has an extensive fleet of reaction vehicles covering the residential and commercial areas we serve. In addition to alarm monitoring, we specialise in dedicated area initiatives and public space protection.

All reaction vehicles are equipped with state-of-the-art technology and PTT radios, as well as satellite tracking and onboard CCTV cameras that monitor internal and external activities.

Our armed reaction officers undergo stringent tactical training. All officers are equipped with bulletproof vests, handcuffs, torches and 9 mm side arms.

Special Operations Teams (SOT)

The 24/7 Security Services Special Operations Teams are made up of Tactical Intervention Teams and K9 Units. These highly trained teams support the Armed Reaction and Guarding divisions, and they play a key role in our public space crime-fighting strategy.



Special Operations

- Armed Escorts
- Business Lockups
- Shows of Force
- VIP Protection

Rapid Intervention Unit

The 24/7 Security Rapid Intervention Unit was conceptualised and launched in response to Gauteng's extraordinary crime wave. Equipped with the latest technology and manned by highly trained officers, the Unit offers rapid response to the following high-risk scenarios:

- Public Visibility Patrols
- Perimeter Patrols
- Close Protection/Evacuation
- Protest Action
- Infrastructure Protection
- Special Armed Services
- Armoured Fleet

The 24/7 Security Rapid Intervention Unit can be contracted as an ad-hoc or retainer service - short and long-term contracts are available.





K9 Unit

The 24/7 Security Services K9 Unit forms part of our Special Operations Teams and provides back-up to our Guarding and Armed Response divisions.

Our dogs are highly trained and can assist with apprehending criminals in a controlled and professional manner. Detection dogs have an incredible sense of hearing and a powerful sense of smell – this enables them to detect disturbances from a long distance, and well before any person or high-tech alarm system.

K9 Unit Services:

- Narcotics detection at schools and commercial properties
- Tracking and tracing of suspects
- Crowd control
- Perimeter and greenbelt patrols
- Public space policing
- Back-up for Armed Reaction Operations





GUARDING

24/7 Security Services is well-versed in supplying physical guarding services, that incorporate both armed and unarmed security officers, for the commercial, residential, retail, and schools and campuses sectors. All staff are thoroughly vetted, and criminal clearance checks are carried out prior to deployment. Regular service evaluations are conducted to ensure high service delivery. All sites are backed up by Armed Reaction, technology and emergency response services.

Commercial Guarding Division

The 24/7 Security Commercial Guarding Division provides specialised security services to the commercial sector. Security officers are trained to address the unique challenges of commercial and industrial sites, and the power of technology is harnessed to provide superior protection services.

The highly-skilled management and supervisory team focus on commercial security. Site-specific training and induction for all security officers are facilitated by a dedicated team of instructors.

Specialist Estate Security Division

24/7 Security Services is a market leader in residential estate security and has established a dedicated Estate Division. The objective of this division, led by a team of specialists in their field, is to provide tailor-made and pro-active security solutions with a host of security initiatives designed specifically for estates.

Security officers are specially selected and trained for security estates. 24/7 Security officers undergo stringent vetting criteria and proven aptitude assessments for our estate clients.

The dedicated management and supervisory team focus on residential estate security. Site-specific training and induction for all security officers are facilitated by a dedicated team of instructors.

24/7 Security provides specialist school security to more than 50 schools and campuses in Gauteng.

24/7 Security provides specialist estate security services to more than 150 estates and complexes in Gauteng.



Specialist Schools and Campus Security Division

24/7 Security Services, as a market leader in school and campus security, has a dedicated Schools Division. The objective of this division is to provide tailor-made security solutions with a host of pro-active safety and security initiatives for schools and campuses.

Security officers are specially trained in school and campus security, which is established through developing site-specific Security Operating Procedures (SOP) with our clients. Security officers and management have all undergone stringent vetting criteria and proven aptitude assessments for these environments.

The dedicated management and supervisory team focus on school and campus security. Site-specific training and induction for all security officers are facilitated by a dedicated team of instructors.

Special Event Guarding

The 24/7 Security Services Special Events Division specialises in the deployment and operational planning of events ranging from large sporting events and concerts, to ad hoc functions.

All special events staff are pre-screened and carefully selected based on the event requirements. Mobile Control Centres with state-of-the-art surveillance equipment can be deployed.

Casual and Ad Hoc Guarding

24/7 Security Services provides quality casual and ad hoc guarding services for short and long terms postings.

- Venue Protection Officers
- Close Protection Officers (CPOs)
 - » Our CPOs are highly trained specialists who excel in the personal protection of company executives, dignitaries, celebrities, or private persons.
 - » Secure Drive chauffeur-driven service





SPECIALITY SERVICES

Technical Services

24/7 Security Services provides a full range of technical installations and services. Installations are customised for each site's unique requirements, and we offer a 24-hour back-up service with our maintenance contracts. All our technicians are Bylaw 25 compliant.

Risk Assessments

24/7 Security Services provides on-site risk assessments. A trained assessor will visit your premises and evaluate your current security and risk factors.

Close Protection and Armed Escorts

24/7 Security Services Close Protection Officers (CPOs) are highly trained specialists who specialise in the personal protection of company executives, dignitaries, celebrities or private persons requiring special protection for themselves and their family. The 24/7 Specialised Armed Services focus on vehicle escorts - specifically for businesses transporting route-to-market goods. They also provide business stand-off services. This service provides resources to businesses during high-risk operating periods, such as opening and closing times.

Proactive Initiatives

24/7 Security Services is involved in various proactive initiatives. Our Operational Teams provide support to our clients and communities we serve.

Initiatives include:

- Dedicated suburb closures and patrols
- Public space monitoring
- Urban monitoring software
- Foot patrollers
- Domestic workers forums
- Crime intelligence
- Pro-active vehicle patrols
- Liaising with SAPS in Joint Operations
- Labour unrest
- Disaster management
- Public space CCTV monitoring



24/7 Security Services is a proud partner of the Vumacam SafeCity initiative. The partnership allows us access to the 5500 camera network to gain city-wide situational awareness critical to understanding criminal patterns and assisting with crime prevention and investigations.

We are an active member of the Eyes and Ears Initiative (E2) - an official joint crime fighting initiative between the South African Police Service Business Against Crime South Africa and the Private Security Industry. The shared intelligence and collaboration allow for pro-active security management





ADVANCED OFF-SITE MONITORING

24/7 Smart Surveillance is a technology that enables CCTV systems to intelligently assess an environment and notify the 24/7 Command Centre of an intrusion. The technology draws immediate attention to unauthorised activity, allowing us to intervene and react before a crime occurs. In contrast, traditional means of CCTV surveillance only cater for investigations after the crime has occurred, in many cases having costly consequences for the business or homeowner.



Why choose 24/7 Smart Surveillance?

- »»» Cost-saving through the reduction of manpower
- »»» Risk mitigation through technology
- »»» Intelligent access control
- »»» Pro-active perimeter monitoring and detection
- »»» Pro-active site monitoring
- »»» Infrastructure Protection
- »»» Immediate dispatch of first responders
- »»» Detailed reporting with trend analysis
- »»» Residential, commercial and industrial solutions
- »»» CCTV Certificate of Compliance (COC)
- »»» Rental and finance options available

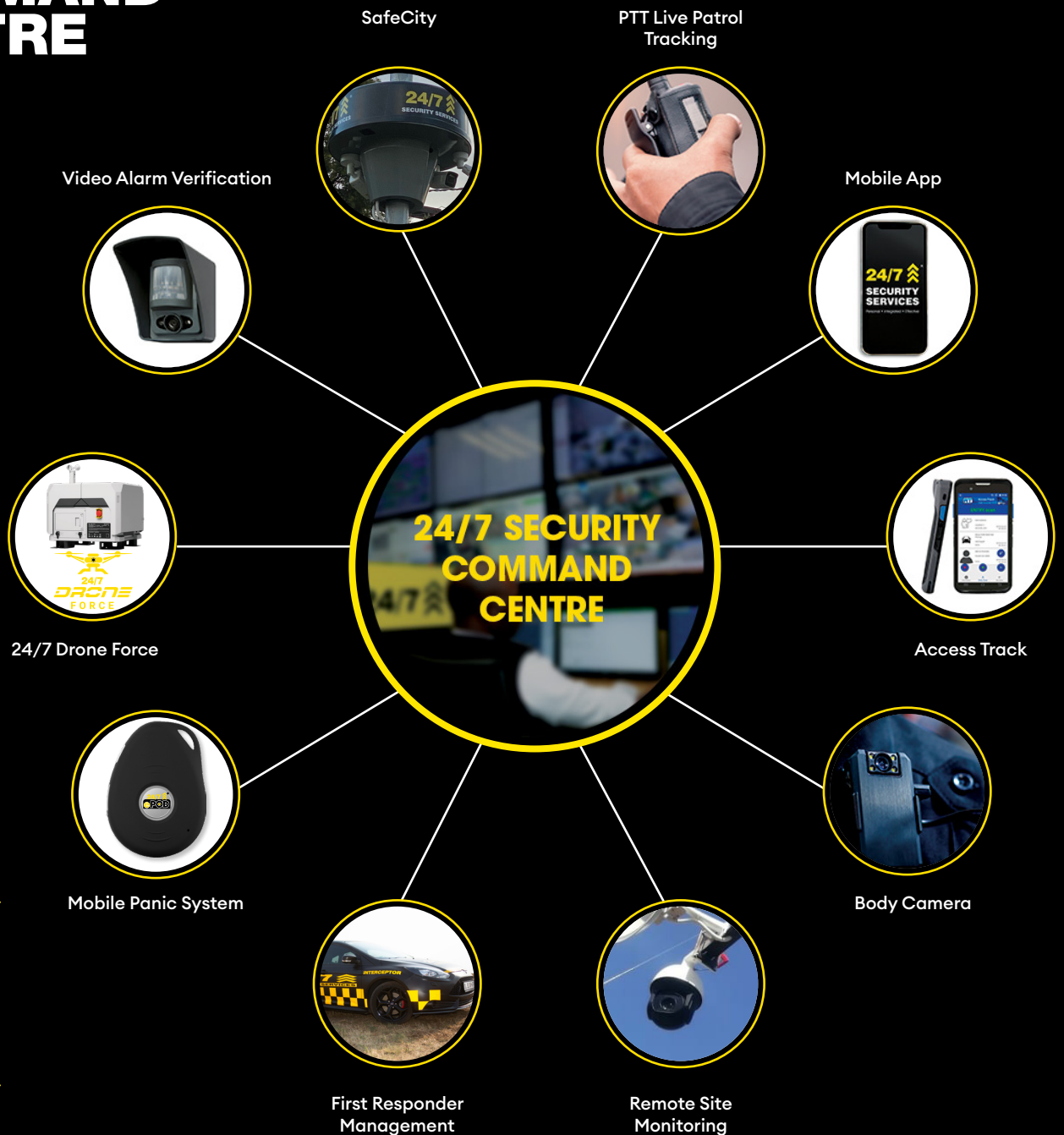


COMMAND CENTRE

The 24/7 Security Services Command Centre, with its specialist operators, is the heart of our company. State-of-the-art technology is utilised to provide advanced security solutions and support the various divisions of the company.

To ensure business continuity, we have a second Command Centre in Pretoria, as well as an emergency off-site solution.

24/7 [®] COMMAND CENTRE





TRAINING CENTRE

The 24/7 Security Services Training Academy is SASSETA Accredited and managed by fully accredited instructors who train and certify new security guards. A structured continuous learning programme is in place for existing guarding compliment.

Training offered includes:

- Induction training
- SASSETA accredited skills
- Specialised crime prevention programmes (Retail, Commercial, Industrial, Residential)
- Computer literacy
- CCTV operator skills courses
- Specialised armed reaction and tactical unit training
- Customised, short skills training courses
- Softline skills (customer interaction)
- COVID-19 safety awareness

We follow a strict protocol of promoting our staff within the company. All existing staff may apply to be upgraded and follow the training procedures at our Academy to apply for a promotion or a change in their position.

Firearm Training

24/7 Security Services is fully compliant in terms of the Firearms Control Act 60 of 2000.

Learnership Program

At 24/7 Security Services, we pride ourselves in the fact that we create a culture of learning within our organisation. Year on year, we aid the community by enrolling young adults into our learnership program to equip and empower them. The learners attend Qualification 58577 General Security Practices NQF 03 for twelve months. During the twelve months, learners are exposed to both theoretical and practical facets of the qualification.



STATUTORY COMPLIANCES

| TYPE OF DOCUMENT | CERTIFYING BODY | REG/CERT NUMBER |
|---|--|--|
| Company Registration Number | CIPC | 2004/004622/07 |
| Econorisk Liability Insurers | SHA Specialist Underwriters | 08/2018/13777 |
| VAT Registration Number | SARS | 4510212477 |
| PAYE Registration Number | SARS | 7640751477 |
| SDL Registration Number | SARS | L640751477 |
| UIF Registration Number | SARS | U640751477 |
| RSA Compensation For Compensation for Occupational Injuries and Diseases Act 130 of 1993 (As amended) | Department of Labour Republic of South Africa | 990000223399 |
| Private Security Industry Regulatory Authority | PSIRA | 195684169 |
| Private Security Sector Provident Fund | PSSPF | Emp No 136 |
| South African Intruder Detection Services | SAIDSA | Authorised for Alarm Installations, CCTV Installations, Alarm Monitoring, CCTV Monitoring and Armed Reaction |
| Netcare 911 Emergency Medical Response | Not Applicable | Corporate Member |
| Gaming Licence | North West Gaming Board | SUIT/01/697 |
| Gaming Licence | Gauteng Gaming Board | COS-107 |
| Accredited Assessor with SASSETA for Use of Firearms Unit Standards | SASSETA AND SAPS | 17212 |
| Broad Based Black Economic Empowerment (BBBEE) Certificate | mPowerratings Level 1 Contributor | DDL007995/09/2023 |
| Radio Frequencies | ICASA | 512-628-7 |
| Repeater System | ICASA | 512-124-0 |
| Alarm Frequencies | ICASA | 512-502-6 |
| Base Station | ICASA | 539-863-1 |
| National Key Point | SAPS | 11/1/3 |
| Security Association of South Africa | SASA | MEMBER NUMBER: 999176 |
| ISO 9001:2015 | Alcumus ISOQAR | 24550-QMS-001 |
| South African United Commercial and Allied Employers' Association | SAUEO | DST031AF |
| National Bargaining Council Private Security Sector Health Insurance | NBCPSS | PC001142851 |



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