

24/7 [®]

SECURITY SERVICES

Personal • Integrated • Effective





24/7 Security Services delivers integrated security solutions by combining highly trained personnel with advanced security technologies. Guarding, Armed Response, and cutting-edge technological systems are strategically deployed to safeguard our clients and the communities we serve, ensuring proactive, intelligence-led protection at all times.

OUR STORY

24/7 Security Services – Technology-Driven Integrated Security Solutions

Established in 2004, 24/7 Security Services provides comprehensive, technology-driven security solutions that integrate skilled personnel with advanced security technologies. Guarding and Armed Reaction remain at the core of our service offering, supported by cutting-edge systems and data-driven intelligence.

At the heart of our operations is a state-of-the-art Command Centre, where intelligence gathering, analytics, real-time monitoring and backend systems converge to deliver a premium, proactive security service.

With an extensive national footprint and a workforce exceeding 3,500 employees, our experienced management team brings deep expertise across all security disciplines.

People Development and Social Responsibility

We prioritise the development of our workforce through structured learnerships and staff development programmes, ensuring continuous skills enhancement and career growth. Our progressive Employment Equity policy promotes internal advancement, and we actively contribute to local communities through dedicated CSI initiatives.

Commitment to Quality and Ethics

24/7 Security Services is ISO 9001:2015 certified, ensuring a robust quality management system that consistently meets customer, statutory and regulatory requirements.

We maintain a strict zero-tolerance policy towards crime and support an independent, toll-free whistle-blowing hotline hosted by Whistle Blowers (Pty) Ltd, a respected member of the Ethics Institute of South Africa.

DIRECTORS



David De Lima
Managing Director



Maria Viljoen-Manana
Human Resources Director



Gina De Coster
Financial Director



Rina van der Merwe
Technical Director



Antoinette Morris
Non-executive Director



Briss Mathabathe
Non-executive Director



Quality Management – ISO 9001:2015 Certified

24/7 Security Services is ISO 9001:2015 certified, demonstrating compliance with a robust quality management system. This ensures the organisation consistently delivers services that meet customer expectations, as well as all applicable statutory and regulatory requirements.



Whistleblowing and Ethics

We maintain a strict zero-tolerance approach to crime. A toll-free whistleblowing hotline is independently managed by Whistle Blowers (Pty) Ltd, a respected member of the Ethics Institute of South Africa, ensuring confidentiality and ethical reporting.



B-BBEE Status – Level 1 Contributor

24/7 Security Services has been independently assessed by mPowerRatings (Pty) Ltd, a SANAS-accredited BEE Verification Agency, and is recognised as a Level 1 Broad-Based Black Economic Empowerment (B-BBEE) contributor.



Medical and Trauma Response

In partnership with Netcare 911 Emergency Medical Response, we provide clients with rapid access to professional medical and trauma assistance.



Industry Membership

24/7 Security Services is a Gold Class Member of the Security Association of South Africa (SASA). This status reflects full compliance with industry standards, independently verified to ensure excellence in operational practices.



Firefighting and Rescue Services

Through our partnership with Fire Operations (Pty) Ltd, clients have access to first responder firefighting and rescue services, enhancing overall safety and emergency preparedness.

FULL-SPECTRUM SECURITY

24/7 Security Services is a leading provider of professional security solutions to the **private** and **commercial** sectors. Our client-focused approach ensures a superior service experience by optimising our offerings, delivering tailored solutions, and fostering strong, enduring relationships with our clients.



SERVICES



**Armed
Reaction**



Guarding



**Speciality
Services**



**Remote Site
Monitoring**



Technology



ARMED REACTION

24/7 Security Services operates an extensive fleet of reaction vehicles across the residential and commercial areas we serve. Beyond alarm monitoring, we specialise in dedicated area patrols and public space protection initiatives.

All reaction vehicles are fitted with state-of-the-art technology, including PTT radios, satellite tracking systems, and onboard CCTV cameras to monitor both internal and external activities. Our armed response officers undergo rigorous tactical training and are fully equipped with bulletproof vests, handcuffs, torches, and 9 mm sidearms.

Special Operations Team (SOT)

The 24/7 Security Services Special Operations Teams comprise Tactical Intervention Teams and the K9 Unit. These highly trained teams provide dedicated support to our Armed Response and Guarding divisions and play a pivotal role in our public space crime-prevention strategy.

Special Operations

24/7 Specialised Armed Services deliver solutions that extend beyond the scope of traditional Armed Response services. These services are designed to meet the demands of clients requiring advanced armed protection and are available around the clock.

Key offerings include:

- **Vehicle Escorts:** Tailored specifically for businesses transporting route-to-market goods, ensuring secure transit and operational continuity.
- **Business Stand-Off Services:** Provision of resources during high-risk operating periods, such as opening and closing times, to safeguard personnel and assets.
- **Enhanced Business Escort Services:** In response to the rise in hijackings and kidnappings, individuals can now book security escorts for safe travel to and from work or any other destination.

Our Specialised Armed Services teams consist of highly trained officers supported by an experienced, hands-on management team and equipped with advanced surveillance and tracking technology, ensuring that every operation is executed with precision and professionalism.

K9 Unit

The 24/7 Security Services K9 Unit forms an integral part of our Special Operations Teams, providing support to both our Guarding and Armed Response divisions.

Our dogs are highly trained to apprehend criminals in a controlled and professional manner. Detection dogs possess exceptional hearing and an acute sense of smell, enabling them to identify disturbances from a considerable distance—often well before a person or advanced alarm system can detect them.



The 24/7 Security K9 Unit offers the following services:

- Narcotics Detection at schools and commercial properties
- Tracking and Tracing of suspects
- Crowd Control
- Perimeter Patrols
- Public Space Policing
- Support for Armed Response Operations

The Unit is led by a qualified and certified SASSETA Dog Handler, Assessor, Trainer, and K9 Subject Head Specialist. Our leadership ensures that the welfare of our canines is prioritised, exceeding standard security mandates, including regular veterinary check-ups, diets tailored to their genetic needs, routine grooming, and fitness and readiness assessments for duty on a daily basis

Rapid Intervention Unit

The 24/7 Security Rapid Intervention Unit was established in response to the heightened crime levels. Manned by highly trained officers and equipped with cutting-edge technology, the Unit provides rapid and effective responses to high-risk situations, including:

- Public Visibility Patrols
- Perimeter Patrols
- Close Protection and Evacuation
- Protest Management
- Infrastructure Protection
- Special Armed Services
- Armoured Fleet Operations

The Rapid Intervention Unit is available on an ad-hoc basis or via retainer contracts, offering both short-term and long-term security solutions tailored to client requirements.





GUARDING

24/7 Security Services has extensive expertise and a solid track record in delivering professional physical guarding solutions. We provide both armed and unarmed security officers across the commercial, residential, retail, and educational sectors.

As a standard, we assign a minimum of Grade C security officers, unless a client specifies otherwise. All staff undergo a rigorous vetting process, which includes comprehensive background screening and criminal record clearance, prior to deployment.

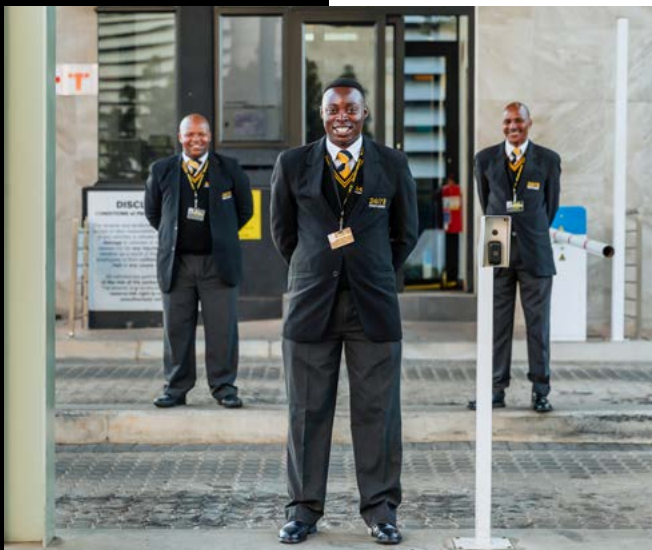
Our recruitment protocols are stringent, comprising structured interviews, reference verification, and registration checks. In line with our commitment to integrity and accountability, all employees are subject to pre-employment polygraph examinations; our digital fingerprinting and criminal record verification system is directly linked to the SAPS AFIS database.

Officer training is tailored to specific sites and includes fire safety, first aid, and access control competencies. Grade A instructors deliver on-site training and encompass job-specific site instructions, incident management protocols, contingency evacuation planning, and fire and risk management procedures.

To ensure consistent high service levels, we conduct regular performance evaluations and quality assessments. Armed response units, advanced security technology, and emergency response services support our guarding sites.

Our Guarding Operations Division undertakes daily site inspections, officer parades, and post-operation debriefings. We place strong emphasis on management engagement and transparent reporting as core elements of our guarding service. Officers are encouraged to make use of our confidential whistleblowing hotline, and we operate structured performance initiatives. Staff are recognised and rewarded for their contribution to operational success, including the prevention of crime and successful arrests.





Commercial Security

The 24/7 Security Commercial Guarding Division provides tailored protection for offices, corporate parks, and industrial facilities. Our officers are trained to address the complex risks associated with commercial environments, while advanced technology is integrated to enhance safety and efficiency.

A dedicated management team ensures strong oversight, with site-specific induction and training delivered by expert instructors to equip officers with the skills required for effective protection.



Retail Security

The 24/7 Security Retail Guarding Division offers specialist solutions for shopping centres, stores, and retail complexes. Our officers are trained in loss prevention, stock protection, customer safety, and crowd management, supported by advanced surveillance and monitoring systems.

All officers undergo retail-specific induction and training, enabling them to respond effectively to incidents, manage access, and ensure a safe environment for both staff and customers.



Warehousing & Logistics Security

The 24/7 Security Warehousing and Logistics Division secures distribution centres, warehouses, and transport hubs. Officers are trained to mitigate sector-specific risks, including cargo theft, inventory shrinkage, and vehicle flow management. Integrated technology strengthens tracking, monitoring, and operational efficiency.

Management and supervisory teams ensure consistent service delivery, while specialised training covers cargo security, stock movement control, emergency procedures, and incident response.





Residential Security

The 24/7 Security Residential Guarding Division provides professional protection for estates, gated communities, and residential complexes. Our officers are trained to manage access control, perimeter patrols, and resident safety, ensuring peace of mind for homeowners and tenants.

Officers receive tailored training in incident handling, visitor screening, and emergency response, while advanced security systems and armed backup enhance overall protection.



Educational Security

The 24/7 Security Educational Guarding Division delivers safeguarding solutions for schools and campuses. Officers are trained to create a safe learning environment by managing access, monitoring facilities, and responding to incidents with discretion and professionalism.

All officers receive education-specific training covering child safeguarding, emergency evacuation, and crisis management, ensuring the highest standards of safety for students, staff, and visitors.



Casual, Ad Hoc, VPO & CPO Guarding Services

The 24/7 Security Casual, Ad Hoc, VPO and CPO Guarding Division delivers flexible protection solutions designed for short-term, urgent, or highly specialised requirements. Whether securing events, safeguarding VIP movements, providing close protection for executives, or covering temporary site needs, our officers and Close Protection Officers are deployed at short notice without compromising professionalism.

All personnel undergo rigorous vetting, induction, and site-specific training to ensure readiness and reliability. Supported by advanced technology, armed response, and a dedicated management team, these services provide clients with tailored security and complete peace of mind whenever and wherever it is required.



SPECIALITY SERVICES

Technical Services

24/7 Security Services offers a comprehensive range of technical installation and support services. All installations are tailored to the specific requirements of each site, ensuring optimal performance and security. Our maintenance contracts include 24-hour support, providing clients with uninterrupted service and peace of mind. All technicians are fully compliant with Bylaw 25 regulations.

Risk Assessments

24/7 Security Services provides comprehensive on-site risk assessments. A trained assessor will visit your premises to evaluate current security measures and identify potential risk factors

Close Protection and Armed Escorts

24/7 Security Services Close Protection Officers (CPOs) are highly trained specialists who specialise in the personal protection of company executives, dignitaries, celebrities or private persons requiring special protection for themselves and their family. The 24/7 Specialised Armed Services focus on vehicle escorts - specifically for businesses transporting route-to-market goods. They also provide business stand-off services. This service provides resources to businesses during high-risk operating periods, such as opening and closing times.

Proactive Initiatives

24/7 Security Services is involved in various proactive initiatives. Our Operational Teams provide support to our clients and communities we serve.

Initiatives include:

- Dedicated suburb closures and patrols
- Public space monitoring
- Urban monitoring software
- Foot patrollers
- Domestic workers forums
- Crime intelligence
- Pro-active vehicle patrols
- Liaising with SAPS in Joint Operations
- Labour unrest
- Disaster management
- Public space CCTV monitoring



24/7 Security Services is a proud partner of the Vumacam SafeCity initiative. The partnership allows us access to the 7000 camera network to gain city-wide situational awareness critical to understanding criminal patterns and assisting with crime prevention and investigations.

We are an active member of the Eyes and Ears Initiative (E2) - an official joint crime fighting initiative between the South African Police Service Business Against Crime South Africa and the Private Security Industry. The shared intelligence and collaboration allow for pro-active security management





REMOTE SITE MONITORING

24/7 Smart Surveillance is a technology that enables CCTV systems to intelligently assess an environment and notify the 24/7 Command Centre of an intrusion. The technology draws immediate attention to unauthorised activity, allowing us to intervene and react before a crime occurs. In contrast, traditional means of CCTV surveillance only cater for investigations after the crime has occurred, in many cases having costly consequences for the business or homeowner.



Why choose 24/7 Smart Surveillance?

- »» Cost-saving through the reduction of manpower
- »» Risk mitigation through technology
- »» Intelligent access control
- »» Pro-active perimeter monitoring and detection
- »» Pro-active site monitoring
- »» Infrastructure Protection
- »» Immediate dispatch of first responders
- »» Detailed reporting with trend analysis
- »» Residential, commercial and industrial solutions
- »» CCTV Certificate of Compliance (COC)
- »» Rental and finance options available



COMMAND CENTRE

The 24/7 Security Services Command Centre, with its specialist operators, is the heart of our company. State-of-the-art technology is utilised to provide advanced security solutions and support the various divisions of the company.

To ensure business continuity, we have a second Command Centre in Pretoria, as well as an emergency off-site solution.

24/7 [®] COMMAND CENTRE





TRAINING CENTRE

The 24/7 Security Services Training Academy is accredited by SASSETA and operated by fully certified instructors who provide training and certification for new security personnel. A structured, continuous learning program is also in place to enhance the skills of our existing security team.

Training Includes:

- Comprehensive induction training
- SASSETA-accredited skills development programmes
- Specialised crime prevention courses (Retail, Commercial, Industrial, Residential)
- Computer literacy training
- CCTV operator skills certification
- Advanced armed response and tactical unit training
- Bespoke soft skills development programmes
- Customer service and communication (soft skills)

We maintain a strict policy of internal promotion. All existing employees are encouraged to apply for advancement and may undertake the required training at our Academy to qualify for promotion or a change of position.

Firearm Training

24/7 Security Services is fully compliant in terms of the Firearms Control Act 60 of 2000.

Learnership Training

At 24/7 Security Services, we take pride in fostering a culture of continuous learning within our organisation. Each year, we contribute to the community by enrolling young adults into our learnership programme, equipping and empowering them with valuable skills.

Participants undertake Qualification 58577: General Security Practices (NQF Level 03) over a twelve-month period. During this time, they receive comprehensive exposure to both theoretical and practical components of the qualification. Upon successful completion of both the theoretical and practical components, learners are awarded a National Certificate in General Security Practices.



STATUTORY COMPLIANCES

TYPE OF DOCUMENT	CERTIFYING BODY	REG/CERT NUMBER
Company Registration Number	CIPC	2004/004622/07
Econorisk Liaibility Insurers	SHA Specialist Underwriters	08/2018/13777
VAT Registration Number	SARS	4510212477
PAYE Registration Number	SARS	7640751477
SDL Registration Number	SARS	L640751477
UIF Registration Number	SARS	U640751477
RSA Compensation For Compensation for Occupational Injuries and Diseases Act 130 of 1993 (As amended)	Department of Labour Republic of South Africa	990000223399
Private Security Industry Regulatory Authority	PSIRA	1142851
Private Security Sector Provident Fund	PSSPF	Emp No 136
South African Intruder Detection Services	SAIDSA	Authorised for Alarm Installations, CCTV Installations, Alarm Monitoring, CCTV Monitoring and Armed Reaction
Netcare 911 Emergency Medical Response	Not Applicable	Corporate Member
Gaming Licence	North West Gaming Board	SUIT/01/697
Gaming Licence	Gauteng Gaming Board	COS-107
Accredited Assessor with SASSeta for Use of Firearms Unit Standards	SASSETA AND SAPS	17212
Broad Based Black Economic Empowerment (BBBEE) Certificate	mPowerratings Level 1 Contributor	DDL008249/09/2024
Radio Frequencies	ICASA	512-628-7
Repeater System	ICASA	512-124-0
Alarm Frequencies	ICASA	512-502-6
Base Station	ICASA	539-863-1
National Key Point	SAPS	11/1/3
Security Association of South Africa	SASA	MEMBER NUMBER: 999176
ISO 9001:2015	Alcumus ISOQAR	24550-QMS-001
South African United Commercial and Allied Employers' Association	SAUEO	DST031AF
National Bargaining Council Private Security Sector Health Insurance	NBCPSS	PC001142851
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