



E-Hailing Safety: Travel Smart, Stay Safe

E-hailing services have made getting around quick and convenient for thousands of South Africans. But as with any form of public transport, awareness is key. 24/7 Security Services reminds riders to stay alert, stay connected, and make safety a top priority — every time you book a ride.

Share Your Trip Details

Modern apps make it easy to keep loved ones informed. The 'Share Your Trip' feature allows you to send your live journey details to trusted contacts, so someone always knows where you are and when you've arrived safely. Make it a habit — especially when travelling at night or alone.

Tip: Add a few trusted friends or family members in advance so sharing your trip takes just one tap.

Check Driver and Vehicle Details

Before you get in, take a moment to confirm the driver's name, photo, car model, and number plate match what's shown in the app. If anything doesn't look right — don't get in. Cancel the trip, report it via the app and move to a safer area. Never accept a lift from anyone who can't verify your booking.



Choose Your Pick-Up Spot Wisely

Pick-up points matter. Opt for well-lit, visible areas, ideally near mall entrances, CCTV cameras, or security guards. You can also share your live location with your driver instead of entering a static address. This makes you easier to find and keeps you in sight of others while waiting.

Know How to Use the Emergency Button

Most apps include an in-app emergency feature that connects you directly to local police or private security partners. Take a moment to locate and understand how it works before your next trip.

Rate and Report Every Trip

Your feedback helps keep everyone safe. Always rate your driver and share comments after your trip — whether positive or negative. Reporting unsafe or suspicious behaviour helps e-hailing companies maintain strong safety standards and take swift action where needed.

Stay Connected

Keep your phone fully charged before booking a ride and ensure your mobile data is active. This allows you to stay in touch with your driver, share trip details, and access safety features. With load-shedding and long commutes, carrying a power bank is a smart move too.

Stay smart. Stay aware. Stay safe — wherever the road takes you.